

Vivekananda Institute of Professional Studies

Date: 11th May,2020

Circular

Help Desk for student concerns related to COVID-19

COVID-19 Pandemic has impacted the Education System severely, not only in India but across the world. There is a lot of anxiety and uncertainty among the students and their parents with common concerns related to the future process of Teaching and End Term Examinations, to be adopted in the Institutes and the policy of promotion to higher classes.

With a view to address some of the immediate concerns, UGC and AICTE have issued broad guidelines and consequently GGSIPU Delhi, has issued the Revised Academic Calendar for the Academic Session 2019-20 (copy attached). Students are hereby advised to check the websites of GGSIPU and the Institute regularly, to remain updated with the latest information.

In order to assist and address queries of students and parents related to Academic matters, a helpdesk has been created for individual programs as under:-

| Sr.No. | Programmes | Helpdesk <i>(Will operate only through Email)</i> |
|---------------|--------------------|--|
| 1 | BALLB, BALLB & LLM | vlscordinator@vips.edu |
| 2 | B.Com (H) & BBA | vsbscordinator@vips.edu |
| 3 | BA(JMC) | vsjmccordinator@vips.edu |
| 4 | BCA & MCA | vsitcordinator@vips.edu |
| 5 | BA (H) Economics | vsecordinator@vips.edu |
| 6 | BA (H) English | vsescordinator@vips.edu |

Note: Students must use their Email Ids as mentioned in our records and write their queries and concerns to the abovementioned Email Ids. Students must mention their Full name, University Enrollment No., Mobile Number, Semester and Section details in their Emails.

All emails with concerns related to COVID-19 Pandemic shall be addressed appropriately and promptly. We assure the students of our complete support during these difficult times and urge them to maintain calm and peace within themselves. All their concerns will be taken care of and dealt with sympathetically and empathetically as per the rules and guidelines of the University.

We request students to stay at home and stay safe. We wish all students and their families good health and happiness always.